



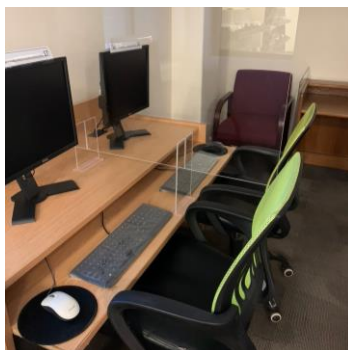
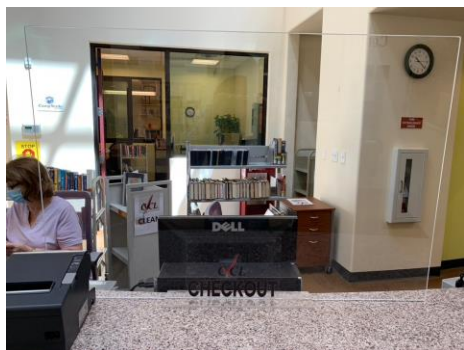
CAMP VERDE COMMUNITY LIBRARY

130 Black Bridge Road Camp Verde AZ 86322 | 928-554-8380

MEMORANDUM

TO: Russ Martin, Town Manager
FROM: Kathy Hellman, Library Director
SUBJECT: Monthly Report – May 2020
DATE: 7/7/2020
CC: Department Heads, Town Council

Report from the Library Director: The Library received another \$8,000 in LSTA Cares Act Grant funds for two projects. One project provides materials to construct Plexiglas dividers (sneeze guards) to place between all the public PC stations, in front of the staff workstations at the CIRC desk, PC Helpdesk, and Adult Services desk by the fireplace. These are custom-designed for our library and built by Library Volunteer, Kent Hellman.



The other project funds additional security cameras on the outside of the Library building to improve monitoring of after-hours WiFi use on the property. Early in the month, MerIT installed 4 new e-rate-funded WiFi access points to improve signal strength on the back patio and in the parking lot. With the library's reduced hours, the WiFi provides support to community members needing free Internet access from 5:00a – midnight. Donations from Quintus, Inc. and Friends of Camp Verde Library made it possible for us to purchase and install custom-sized picnic tables on the back patio, a 2nd Camp Verde bench on the front patio, and to finish getting all the author quotes on the exterior panels. AZ Correctional Industries did a fantastic job for us!





Thank you Helen and Summer Hamilton for


Your wonderful donation of Disney
Comic Books is greatly appreciated!





GLADSTONE

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- On Tuesday mornings I, Letty, go to Parks & Recreation to bring SRP to the Summer Campers. Collaborating with Parks & Recreation has been a rewarding and positive experience. SRP will culminate this year with a family pass to the Camp Verde Drive-In Theatre on Thursday, July 23 for participating families.

Report from the Teen Library: Despite the fact that we cannot have programs in the library, the Teen Summer Reading program has been going fairly well on some fronts, and fantastic on others. Assisted by Carson, I have been hosting Zoom meetings for weekly SRP events, with mixed results. Some of them have been enthusiastically attended, while others weren't attended at all. As with everything during this time of social distance, it is a work in progress. That said, the number of pages read by participating teens has passed my expectation and we are not doing a victory lap. We passed our goal of 1350 collective pages read in week three, and are now trying to double that number which we seem to be on track to do.

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Report from the PC Helpdesk: Our PC Management Company, Useful found a bug in their statistics program and just fixed it, so I will re-check and correct our PC use figures next month. As the Yavapai Library Network changed ISP providers, moving from Century Link to Sparklight, we were grateful for MerIT's support updating IPs and other minor authentication issues.

To really keep up with what is going on at the library, don't forget to follow us on Facebook at:

<https://www.facebook.com/campverdelibrary>

		Jun-20	Jun-20	% change	YTD-FY20	YTD-FY19	% change
In-Library Uses							
Traffic Count		3,714	8,405	-55.8%	81,829	101,854	-19.7%
New Cards Issued		54	73	-26.0%	678	846	-19.9%
Public Computer Use		280	1,268	-77.9%	10,824	16,452	-34.2%
Early Literacy Computer Use		3	174	-98.3%	1,486	1,823	-18.5%
Requests for Computer Help		45	128	-64.8%	1,010	1,360	-25.7%
Reference Questions		18	165	-89.1%	852	1,724	-50.6%
Study Room Uses		22	42	-47.6%	544	659	-17.5%
Study Room Use - Hours		28	85	-67.1%	1,035	1,338	-22.6%
Study Room Use - People Served		20	50	-60.0%	672	871	-22.8%
Total In-Library Use		4,184	10,390	-59.7%	98,930	126,927	-22.1%
Library Programs							
Community Room Uses		0	44	-100.0%	346	578	-40.1%
Community Programs Attendance		0	337	-100.0%	2,769	5,145	-46.2%
Adult Programs		1	21	-95.2%	182	195	-6.7%
Adult Program Attendance		150	265	-43.4%	2,140	2,490	-14.1%
Children's Programs		12	23	-47.8%	256	237	8.0%
Children's Program Attendance		568	403	40.9%	2,114	2,050	3.1%
Teen Programs		18	9	100.0%	154	164	-6.1%
Teen Program Attendance		47	85	-44.7%	1,587	1,576	0.7%
Total Library Program Attendance		765	1090	-29.8%	8610	11261	-23.5%
Circulation							
Self-Checkout Use		2,099	1211	73.3%	16,752	11,153	50.2%
Items Checked Out		3,516	5,154	-31.8%	52,389	59,574	-12.1%
Items Checked In		3,721	5,079	-26.7%	58,913	61,885	-4.8%
Renewed Items		1663	833	99.6%	9,230	9,362	-1.4%
Total Circulation		8,900	11,066	-19.6%	120,532	130,821	-7.9%
Circulation Areas of Interest							
Audio Books		142	212	-33.0%	1,977	2,742	-27.9%
DVDs & Movies		1,132	1,725	-34.4%	21,681	22,914	-5.4%
eBooks		746	596	25.2%	8,590	6,029	42.5%
Laptops & iPads			20	-100.0%	637	552	15.4%
Magazines		48	80	-40.0%	709	909	-22.0%
VOX Media Books		27	49	-44.9%	423	311	36.0%
Children's Material		564	1,126	-49.9%	10,803	11,691	-7.6%
Teen's Material		298	570	-47.7%	4,872	7,502	-35.1%
Transits, HOLDS & InterLibrary Loans							
HOLDS Filled		1,112	1,044	6.5%	13,265	12,967	2.3%
Transit Items Sent & Received		1,688	1,614	4.6%	20,982	19,644	6.8%
CVCL ILL Items Going Out		7	45	-84.4%	255	389	-34.4%
ILL Items for CVCL Patrons		4	11	-63.6%	42	81	-48.1%
Total Transit, HOLDS & ILL Activity		2,811	2,714	3.6%	34,544	33,081	4.4%
Library Volunteers							
Number of Volunteers		8	25	-68.0%	235	380	-38.2%
Number of Hours Given		156	412	-62.1%	3,975	6,463	-38.5%
Average Hours/Volunteer		19.5	16.5	18.3%	16.9	17.0	-0.5%
Collection & Development							
New Kids & Teen Material Added		51	88	-42.0%	560	698	-19.8%
New Books & Magazines Added		252	277	-9.0%	2,275	2,364	-3.8%
New Audio-Visual Material Added		10	31	-67.7%	1,073	568	88.9%
Total Items Added		262	308	-14.9%	3348	2932	14.2%
Mending & Donations							

Items Mended or Repaired	0	156	-100.0%	531	1,987	-73.3%
Donations Processed	765	1,174	-34.8%	15,460	16,039	-3.6%
Donations Cataloged	10	45	-77.8%	946	462	104.8%